

Comdata Telecommunications Services,
Inc.

COMDATA TELECOMMUNICATIONS SERVICES, INC.
of
5301 Maryland Way
Brentwood, Tennessee 37027

RATES, RULES, and REGULATIONS for FURNISHING
RESALE TELECOMMUNICATIONS SERVICES

Filed with the
PUBLIC SERVICE COMMISSION OF KENTUCKY

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 17 1996

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)
BY: *Phyllis Lunn*
DIRECTOR, RATES & RESEARCH DIV

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By: *[Signature]*
Susan Davis Morley, Counsel for Comdata

CHECK SHEET

The tariff contains Pages 1 through 51 inclusive, of this tariff are effective as of the date shown. Original and revised pages, as named below, contain all changes from the original tariff and are in effect on the date thereon except as otherwise noted.

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PURSUANT TO 807 KAR 5011.
SECTION 9(1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

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TARIFF FORMAT

Page Numbering - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

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1.0 EXPLANATION OF TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to a Comdata Telecommunications Services, Inc. switching center or point of presence.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

Carrier or Company - Whenever used in this tariff, "Carrier," "Company," or "CTS" refers to Comdata Telecommunications Services, Inc. unless otherwise specified or clearly indicated by the context.

Commission - The Kentucky Public Service Commission.

CTS - Used throughout this tariff to mean Comdata Telecommunications Services, Inc. unless clearly indicated otherwise by the text.

Customer - The person, firm, corporation, or other entity which orders, cancels, amends, or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Day - From 8:00 a.m. up to but not including 5:00 p.m. local time (N)
Monday through Friday.

Dedicated Access Origination - Where originating access between the Customer and the interexchange carrier is provided on dedicated circuits. The cost of these dedicated circuits is billed by the access provider directly to the end user.

Evening - From 5:00 p.m. up to but not including 11:00 p.m. local (N)
time Sunday through Friday.

Holidays - CTS recognizes holidays in conformance with the applicable recognized holidays of the underlying service provider to CTS. CTS may use AT&T, MCI, WORLDCOM, Sprint and Cable & Wireless as underlying providers of service.

KYPSC - Kentucky Public Service Commission.

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FOR THE PUBLIC SERVICE COMMISSION

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1.0 EXPLANATION OF TERMS AND ABBREVIATIONS, CONT.

LEC - Local Exchange Company.

Night/Weekend - From 11:00 p.m. up to but not including 8:00 a.m. Sunday through Friday, and 8:00 a.m. Saturday up to but not including 5:00 p.m. Sunday.

(N)
|
(N)

Off-Peak - From 5:00 p.m. up to but not including 8:00 a.m. Monday through Friday and at all times Saturday, Sunday and holidays.

Peak - From 8:00 a.m. up to but not including 5:00 p.m. local time Monday through Friday, excluding holidays.

Switched Access Origination - Where originating access between the customer and the interexchange carrier is provided on local exchange company Feature Group circuits.

800 Service - Refers to long distance service which utilizes 800 or 888 exchanges.

(N)

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2.0 RULES AND REGULATIONS

2.1 Application of Tariff

- 2.1.1 This tariff contains the regulations and rates applicable to intrastate long distance resale telecommunications services provided by CTS for telecommunications between points within the State of Kentucky.
- 2.1.2 The services of CTS are not part of a joint undertaking with any other telecommunications entity, but do involve the resale of the Intrastate Long Distance Message Toll Services (MTS) of underlying common carriers.
- 2.1.3 The rates and regulations contained in this tariff apply only to the services furnished by CTS and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of CTS.

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BY: Phillip Lammie
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2.0 RULES AND REGULATIONS, CONT.

2.2 Use of Service

- 2.2.1 CTS's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services.
- 2.2.2 The use of CTS's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.2.3 The use of CTS's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false, or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 CTS's services are available for use twenty-four hours per day, seven days per week.
- 2.2.5 CTS does not undertake to transmit messages pursuant to this tariff, but its services may be used for that purpose.
- 2.2.6 CTS's services may be denied for nonpayment of charges or for other violations of this tariff.

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2.0 RULES AND REGULATIONS, CONT.

2.3 Liability of CTS

- 2.3.1 CTS's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer or Subscriber for the period during which the faults in transmission occur.
- 2.3.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.3.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer or Subscriber against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, tradename, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer or Subscriber; or for any personal injury or death of any person directly or indirectly by the installation, maintenance, location, condition, operation, or use of the service provided by the Company.

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DIRECTOR, RATES & RESEARCH DIV.

2.0 RULES AND REGULATIONS, CONT.

2.3 Liability of CTS, cont.

- 2.3.3 (Continued)
failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- 2.3.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.
- 2.3.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer or Subscriber resulting from the furnishing of service which is not the direct result of the Company's negligence.
- 2.3.6 Acceptance by the Commission of the liability provisions contained in this tariff does not constitute its determination that the limitation of liability imposed by the Company should be upheld in a court of law, but the recognition that, as it is the duty of the courts to adjudicate negligence claims and rights to recover damages therefor, so it is the duty of the courts to determine the validity of the exculpatory provisions of this tariff.

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Susan Davis Morley, Counsel for Comdata

2.0 RULES AND REGULATIONS, CONT.

2.4 Cancellation or Interruption of Services

2.4.1 CTS may discontinue service without incurring liability in accordance with 807 KAR 5:006, Section 14 under the conditions summarized below:

- (A) With ten days written notice to the Customer or Subscriber for noncompliance with utility or commission rules and regulations after a reasonable effort has been made to induce compliance.
- (B) Without prior notice when a dangerous condition exists on the Customer or Subscriber or applicant's premises. The Company must immediately notify the Customer or Subscriber of the reason(s) service was disconnected and the corrective action necessary for service restoral.
- (C) With fifteen days written notice when a Customer or Subscriber or applicant refuses or neglects to provide reasonable access to the premises.
- (D) The Company is not required to furnish service to any applicant when such applicant is indebted to the Company until such applicant pays the indebtedness.
- (E) Service may be discontinued or refused if the customer or applicant does not comply with state, municipal, or other codes, rules, and regulations applying to such service.
- (F) With five days written notice for nonpayment of bills. The Company shall ~~public service commission~~ ^{PUBLIC SERVICE COMMISSION} not cut off service before twenty days after the ~~mailing~~ ^{mailing} date of the original unpaid bill. EFFECTIVE

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DIRECTOR, RATES & RESEARCH DIV

2.0 RULES AND REGULATIONS, CONT.

2.4 Cancellation or Interruption of Services, Cont.

2.4.1 (continued)

(G) Service may be terminated without advance notice upon evidence that a Customer or Subscriber has obtained unauthorized service by illegal use or theft. Within twenty-four hours after such termination, the Company shall send written notification to the Customer or Subscriber of the reasons for termination or refusal of service, and of the Customer or Subscriber's right to file a formal complaint with the commission.

2.4.2 Without incurring liability, CTS may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of the Customer, Subscriber and Company's equipment and services and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.

2.4.3 Service may be discontinued by CTS, without notice to the Customer or Subscriber, by blocking traffic to certain countries, cities, or NXX exchanges when CTS deems it necessary to take such action to prevent unlawful use of its service. CTS will restore service as soon as it can be provided without undue risk.

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2.0 RULES AND REGULATIONS, CONT.

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2.5 Installation

PURSUANT TO 307 KAR 5.011,
SECTION 9(1)

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff. *Director, Rates & Research Div.*

2.6 Interruption of Service

Credit allowances for interruptions of service which are not due to the Carrier's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify Carrier immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Carrier's terminal.

2.7 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by CTS. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments. The billing agency may be a local exchange telephone company, interexchange carrier, or other billing service. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Kentucky Public Service Commission. Any objections to billed charges must be promptly reported to the Company or the Company's billing agent. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.8 Cancellation by Customer

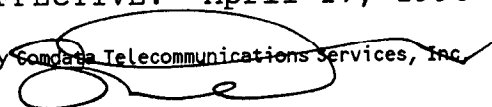
Unless covered by a term agreement, Customer may cancel service by providing 30 days written notice to the Company.

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2.0 RULES AND REGULATIONS, CONT.

2.14 Late Payment Charge

CTS will assess a late payment charge equal to 1.5% for any past due balance that exceeds thirty days. The late payment penalty will be assessed only once on each monthly bill for services and the penalty will not be applied to unpaid previous penalties.

2.15 Return Check Charges

A fee of \$20.00, or five percent of the amount of the check, whichever is greater, may be charged for each check returned for insufficient funds.

2.16 Reconnection Charge

A reconnection fee of \$25.00 per occurrence may be charged when service is re-established for customers who have been disconnected for non-payment.

2.17 Tests, Pilots, Promotional Campaigns and Contests

The Carrier may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Carrier may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Carrier. From time to time, the Company may waive all processing fees for a Customer.

2.18 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Carrier including legal and accounting expenses. Customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

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Susan Davis Morley, Counsel for Comdata
DIRECTOR, RATES & RESEARCH DIV.

2.0 RULES AND REGULATIONS, CONT.

2.19 Specific Regulations Governing CTS 800 Services

2.19.1 The Company reserves the right to require an applicant for CTS 800 Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company may also require that a new traffic forecast be submitted by the Customer quarterly after service is initiated.

2.19.1.A CTS 800 Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of this service without injurious effects upon it or any service rendered by the Company. The Company may terminate or refuse to furnish CTS 800 Service to any applicant, without incurring any liability and without notice to the Customer, if the use of the service would interfere with or impair any service rendered by the Company.

2.19.1.B The Customer must obtain an adequate number of access lines for CTS 800 Services to handle the Customer's expected demand in order to prevent interference or impairment of this service or any other service provided by the Company considering: (a) total call volume; (b) average call duration; (c) time-of-day characteristics; and (d) peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish CTS 800 Service to any customer that fails to comply with these conditions.

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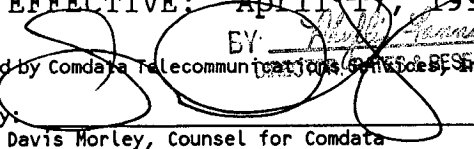
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2.0 RULES AND REGULATIONS, CONT.

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2.19 Specific Regulations Governing CTS 800 Services, Cont. SECTION 9(1)

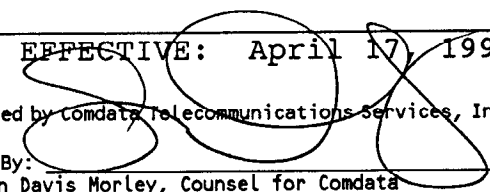
- 2.19.2 Use of number(s): Each CTS 800 Service number must be placed in actual and substantial use by the customer. "Substantial use" shall mean a pattern of use that demonstrates an intent on the Customer's part to employ the number for the purpose for which it was intended; namely, to allow callers to reach the Customer, as indicated, for example, by at least thirty (30) average monthly minutes of use or more. Any 800 telephone number associated with CTS 800 Service that has not been placed in actual and substantial use during the first sixty (60) day period after service activation may be re-designated as a spare number in the SMS 800 database by CTS upon written notice to the Customer.
- 2.19.3 If the Customer requests assignment of a specific 800 Service telephone number, the Company may require the Customer to submit a number reservation agreement form to the Company. At no time may a Customer have more than ten (10) numbers reserved. Any reservation shall be for no more than sixty (60) days and shall be subject to a reservation fee which will be credited to the Customer's unpaid balance after CTS 800 Service has been in actual and substantial use for a consecutive sixty (60) day period.
- 2.19.4 Nothing in this section, or in any other provision of this tariff, or in any marketing materials issued by or on behalf of the Company, shall give any person, including prospective Customers who subscribe to and use CTS 800 Service or their transferee or assigns, any ownership interest or proprietary right in any particular 800 number; however, upon placing a number actually and substantially in use, as defined above, CTS 800 Service Customers do have a controlling interest in this 800 number(s). CTS 800 Service Customers may retain the use of their 800 number assignments, even following changes in their 800 carrier and/or Responsible Organization (Resp. Org.).

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2.0 RULES AND REGULATIONS, CONT.

2.19 Specific Regulations Governing CTS 800 Services, Cont.

2.19.5 If a Customer places an order for CTS to carry Customer's already existing 800 number service, the Customer shall provide to CTS the contract names, telephone number and address of the Customer's Responsible Organization (Resp. Org.). Upon subscription to CTS 800 Service, the Customer may execute a Letter of Authorization to transfer Resp. Org. responsibility of its 800 number(s) to the CTS Resp. Org. If the Customer elects to retain a non-CTS Resp. Org., the Customer must notify CTS of any changes in the Customer's Resp. Org., in writing, within forty-eight (48) hours of the change. The Customer is responsible for all outstanding indebtedness for services provided by a previous Resp. Org. or 800 service carrier. CTS assumes no responsibility or liability with respect to any obligations of the Customer to such previous service providers existing at the time of transfer to CTS. (T)

2.19.6 It is the Customer's responsibility to provide answer supervision back to the CTS point of connection even when the CTS 800 Service is connected to switching equipment or a Customer-provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon delivery of the call to the Customer's switching equipment or communications system and ends upon termination of the call.

2.19.7 Subject to execution of a Resp. Org. Service Agreement between CTS and the Customer, the CTS Resp. Org. will perform the function of Resp. Org. for all CTS 800 Service orders unless the Customer requests another Resp. Org. CTS Resp. Org. functions include: (a) search for and reservation of 800 numbers in the SMS/800; (b) creating and maintaining the 800 number customer record in the SMS/800; and (c) provision of a single point of contact for trouble reporting.

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2.0 RULES AND REGULATIONS, CONT.

2.19 Specific Regulations Governing CTS 800 Services, Cont.

2.19.7 (continued)

2.19.7.A Where CTS serves as the Resp. Org. for an CTS 800 Service Customer, CTS will, at the Customer's request, subscribe to 800 Directory Listing for the 800 number(s) assigned to the Customer. A charge for 800 Directory Listings will apply as set forth in Section 4 of this tariff. In the event that a Customer transfers its 800 service to another Resp. Org., the Company shall cease to subscribe to 800 Directory Listing Service on behalf of the Customer and the Customer is responsible for assuring that 800 Directory Listing Service is maintained through the new Resp. Org. The Customer is responsible for payment of any outstanding 800 Directory Listing charges, including any unexpired portion of any minimum period applicable to such services, and CTS shall have no liability for any interruption or other delay, error, mistake, omission or other defect occurring in connection with the transfer of 800 Directory Listing responsibility.

2.19.7.B Where CTS serves as the Resp. Org. for an CTS 800 Service customer, it will, at the Customer's request, subscribe to Vertical Features obtained from the Local Exchange Company access tariffs. When an CTS 800 Service customer uses Vertical Features obtained by CTS from Local Exchange Company tariffs, a charge will apply. This charge may not be counted towards the attainment of any volume or revenue commitment and will not be discounted.

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ISSUED BY COMDATA TELECOMMUNICATIONS SERVICES, INC.
By: Susan Davis Morley, Counsel for Comdata
Pursuant to 807 KAR 5011,
EFFECTIVE: April 17, 1996

2.0 RULES AND REGULATIONS, CONT.

2.19 Specific Regulations Governing CTS 800 Services, Cont.

2.19.7 (continued)

- 2.19.7.C** In the event that a Customer cancels its CTS 800 Service, the Customer may elect to retain CTS as its Resp. Org. Where CTS serves as Resp. Org. for a non-CTS 800 Service Customer, a charge for Resp. Org. service will apply.
- 2.19.7.D** In the event that a Customer cancels its CTS Resp. Org. or 800 Service, the Customer shall be responsible for all outstanding indebtedness to the Company and any outstanding charges applicable to any services obtained by or on behalf of the Customer by CTS.
- 2.19.7.E** If a Customer accumulates more than \$500.00 of undisputed delinquent CTS 800 Service charges, the CTS Resp. Org. reserves the right not to honor that Customer's request for a Resp. Org. change until such undisputed charges are paid in full.

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Susan Davis Morley, Counsel for Comdata

3.0 DESCRIPTION OF SERVICE

3.1 Timing of Calls

- 3.1.1 Long distance usage charges are based on the actual usage of CTS's network. The Company will determine that a call has been established by signal from the local telephone company.
- 3.1.2 Minimum billed call duration and billing increments differ from product to product. Product specific information is included in Section 4 of the Rate Schedules.
- 3.1.3 Usage is measured and rounded to the next higher billing increment for billing purposes.
- 3.1.4 There is no billing applied for incomplete calls.

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3.0 DESCRIPTION OF SERVICE, CONT.

3.2 CTS Dedicated Outbound Long Distance

CTS Dedicated Outbound Long Distance is a dedicated outbound service offered to commercial and residential customers. Rates vary in accordance with time of day. (T)

3.3 CTS Direct Dialed Long Distance

CTS Direct Dialed Long Distance is a switched outbound service offered to commercial and residential customers. Rates vary in accordance with time of day. (T)

3.4 CTS 800 Service

CTS 800 Service is an inbound service originating on feature group facilities provided by the Local Exchange Carrier (LEC) and terminating on a Regular Business Line or a Special Access Line (SAL). This service enables Customers to receive 800 service calls at their residence or place of business.

3.4.1 CTS 800 Service

This service permits intrastate 800 calls to be delivered to business customers' locations in Kentucky from stations located throughout the state. Access may be switched or dedicated. (T)

The applicable usage rate depends upon method of access, and the rate period(s) in which the call occurs. (T)

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Susan Davis Morley, Counsel for Comdata

3.0 DESCRIPTION OF SERVICE, CONT.

3.4 CTS 800 Service, cont.

3.4.2 Personal 800

This switched service enables residential customers to receive "toll-free" 800 service calls at their residence or place of business. The residential customer will be assigned an 800 telephone number to receive calls that are paid for by the Customer rather than the Calling Party. Rates are time of day sensitive. Calls are billed in six second increments, with a six second minimum.

(T)

3.4.3 CTS 800 Service Features - Plans I and II

(T)

CTS 800 service customers may subscribe to one or more of the following features with CTS 800 Plans I and II. Recurring and non-recurring charges may apply as provided in Section 4, Rates and Charges.

(T)

3.4.3.A After-Hours 800 Message Referral

This feature enables the 800 service customer to route 800 calls to the CTS message center after-hours for either an announcement only, announcement and message recording capability, or both with message center outdial notification.

(T)

(T)

3.4.3.A.1 Option A (Message Announcement only)

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This option enables the 800 service customer to play prerecorded voice information referring callers to other numbers, explaining service conditions, or other general information that a customer desires to provide to callers.

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3.0 DESCRIPTION OF SERVICE, CONT.

3.4 CTS 800 Service, cont.

3.4.3 CTS 800 Service Features - Plans I and II, cont. (T)

3.4.3.A.2 Option B (Announcement with Message Recording)

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This option enables the 800 service customer to play customized voice announcements and if the caller desires, leave a message. The customer may call a central message center to retrieve messages. (T)

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3.4.3.A.3 Option C (Announcement, Message Capability and Message Notification)

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FOR THE PUBLIC SERVICE COMMISSION

This option consists of both message announcement and message recording, plus the ability for the central message center to outdial and notify the CTS 800 customer of messages. (T)

3.4.3.B Area Coding Routing

This feature allows the 800 service customer to route calls to multiple answering locations using one 800 number.

The customer can define two or more originating routing groups and arrange for calls to a single 800 service number placed from different routing groups to terminate at different locations.

3.4.3.C Area Code Blocking

This feature allows the 800 service customer to block originating calls from one or more specific area codes. Customers can tailor their 800 service to their geographic service area and block unwanted calls from outside their area.

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3.0 DESCRIPTION OF SERVICE, CONT.

3.3 CTS Service, cont.

3.4.3 CTS 800 Service Features - Plans I and II, cont. (T)

3.4.3.D Dialed Number Identification Service (DNIS)

This feature allows a customer with multiple 800 service numbers terminating in the same location to identify the specific 800 service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated 800 service.

3.4.3.E Time of Day Routing

This feature allows the 800 service customer to arrange for calls to a single 800 service number to be routed to different locations based on the time of day.

3.4.3.F Day of Week Routing

This feature allows the 800 service customer to arrange for calls to a single 800 service number to be routed to different locations based on the particular day of the week.

3.4.3.G Multi-Carrier 800 Service

This feature permits the customer to split 800 traffic between two or more carriers. AT&T and Sprint have agreed to participate in this arrangement with Worldcom (T)
d/b/a LDDS.

3.4.3.H Point of Call Coverage

This service directs 800 calls to one of several optional terminating locations depending on the geographic location of the calling party. Originating areas may be specified by state or area code.

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3.0 DESCRIPTION OF SERVICE, CONT.

3.3 CTS Service, cont.

3.4.3 CTS 800 Service Features - Plans I and II, cont. (T)

3.4.3.I 800 Security Codes

This feature requires the customer to enter a valid security code (PIN) after dialing the 800 number.

3.4.3.J Message Center (T)

Customers may utilize Message Center to have calls answered by a live operator during peak periods when all lines to their primary location are busy, unanswered or even out of service. This feature may also be used as an alternative to a voicemail box. (T)

3.4.3.K Extension Routing

To utilize this service, customers dial the 800 number, wait for tone or verbal prompt, and enter a 4-digit extension number. The extension is translated into either a destination telephone number for delivery to a business line or a trunk group designator for delivery to a dedicated line. The "extension" may be any location in the continental United States.

3.4.3.L Menu Routing

This service connects caller a who dials an 800 number to an audio menu offering a choice of call completion options. Callers may route calls to different departments within the same company. (T)

3.4.3.M Exchange Routing (N)

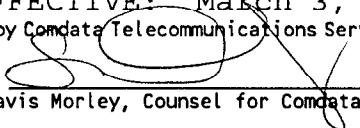
Service whereby the caller's originating exchange (NPA and NXX) determines the location of 800 call termination. (N)

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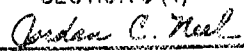
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3.0 DESCRIPTION OF SERVICE, CONT.

3.4 CTS 800 Service, cont.

3.4.3 CTS 800 Service Features - Plans I and II, cont. (T)

3.4.3.N Real Time ANI (T)

Real Time Automatic Number Identification (ANI) Service identifies the calling party's telephone number to the 800 service customer if the call originates from an equal access end office. If the call originates from a non-equal access end office, only the NPA will be delivered to the 800 service customer. Real Time ANI is available with or without DNIS (refer to 3.4.3.D preceding) and is available only with dedicated 800 service.

3.4.3.O Dedicated Termination Overflow (T)

This feature enables the 800 service customer to control potential congestion of 800 calls by sending the overflow calls from one dedicated line to a switched line, allowing for maximum completion of incoming 800 calls.

3.4.3.P Switched Termination Overflow (T)

This feature dynamically routes calls to an alternative switched access or dedicated access location if the primary location is busy, the call is unanswered or the location is out of service.

3.4.3.Q Percent Allocation (T)

This feature allows the customer to route various percentage of calls to two or more answering locations. The customer must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The customer must have at least two different locations for this routing feature to be available.

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3.0 DESCRIPTION OF SERVICE, CONT.

3.4 CTS 800 Service, cont.

3.4.4 CTS 800 Service Features, Plan III

CTS 800 Service Plan III permits enhanced control over call routing using the features described below. These features may be utilized in a variety of combinations, as follow.

3.4.4.A Call Direction Features

CTS 800 customers may route inbound 800 calls to specific locations based on geographic routing, time of day or percent allocation. This special routing is accomplished through a combination of routing features and usage levels which are offered in the three packages described below.

3.4.4.A.1 Direction Package A

Customers who select Package A will be billed a maximum monthly charge per 800 number, as specified in Section 4, for the features described at 3.4.4.A.1.A - 3.4.4.A.1.G. Customers whose monthly usage is less than the predetermined maximum charge will be billed only for the lesser applicable monthly charges.

- 3.4.4.A.1.A Area Code/Country Code Routing
- 3.4.4.A.1.B Exchange Routing
- 3.4.4.A.1.C Caller Recognition Routing
- 3.4.4.A.1.D Time Manager
- 3.4.4.A.1.E Day Manager
- 3.4.4.A.1.F Percent Allocator
- 3.4.4.A.1.G Governed Routing

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3.0 DESCRIPTION OF SERVICE, CONT.

(N)

3.4 CTS 800 Service, cont.

3.4.4 CTS 800 Service Features, Plan III, cont.

3.4.4.A Call Direction Features, cont.

3.4.4.A.2 Direction Package B

Customers who select Package B will be billed a maximum monthly charge per 800 number, as specified in Section 4, for the features described at 3.4.4.A.2.A - 3.4.4.A.2.F. Customers whose monthly usage is less than the predetermined maximum charge will be billed only for the actual amount of usage. A minimum monthly usage charge per 800 number applies.

- 3.4.4.A.2.A Area Code/Country Code Routing
- 3.4.4.A.2.B Exchange Routing
- 3.4.4.A.2.C Caller Recognition Routing
- 3.4.4.A.2.D Time Manager
- 3.4.4.A.2.E Day Manager
- 3.4.4.A.2.F Percent Allocator

3.4.4.A.3 Direction Routing Package C

Customers who select Package C will be billed as specified in Section 4, for the features described at 3.4.4.A.3.A - 3.4.4.A.3.F. Customers whose monthly usage is less than the predetermined maximum charge will be billed only for the lesser monthly usage charge.

- 3.4.4.A.3.A Area Code/Country Code Routing
- 3.4.4.A.3.B Exchange Routing
- 3.4.4.A.3.C Caller Recognition Routing
- 3.4.4.A.3.D Time Manager
- 3.4.4.A.3.E Day Manager
- 3.4.4.A.3.F Percent Allocator

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3.0 DESCRIPTION OF SERVICE, CONT.

3.4 CTS 800 Service, cont.

3.4.4 CTS 800 Service Features, Plan III, cont.

3.4.4.B Call Control Features

CTS Customers may utilize these features to reroute calls or change the parameters of routing features between locations. Customers may choose between Routing Control Service and Managed Routing on Demand, as described below.

3.4.4.B.1 Routing Control Service

The Company's Routing Control Service includes Direct Routing Online and Routing Manager Connectivity.

-- **Direct Routing Online Service** permits CTS customers to add, change or delete any of the Call Direction Features described at 3.4.4.A, Announcement Features described at 3.4.4.C or Direct on Demand features described below, without initiating a service order through CTS, subject to certain limitations. Customers must utilize a suitably equipped, dial-up terminal for these changes. Customers selecting this service are billed a monthly charge for each toll free number, as well as a usage charge for each minute for all usage of toll free numbers per billing account.

-- **Routing Manager Connectivity** allows customers to add, change or delete any of the Call Direction Features described at 3.4.4.A, Announcement Features described at 3.4.4.C or Direct on Demand features described below, without initiating a service order through CTS, subject to certain limitations. Customers must utilize a suitably equipped personal computer for these changes. Customers selecting this option will be billed a monthly charge for each dialed toll free number per billing.

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3.0 DESCRIPTION OF SERVICE, CONT.

3.4 CTS 800 Service, cont.

3.4.4 CTS 800 Service Features, Plan III, cont.

3.4.4.B Call Control Features, cont.

3.4.4.B.2 Managed Routing on Demand

The Company's Managed Routing on Demand service includes Governed Routing, Option Routing, Percent Allocator, Alternate Routing Maximum Calls Allowed and Network Pending Maximum Calls Waiting. Governed Routing and Percent Allocator features are as stated in Section 3.4.4.A.

--Option Routing enables customers to store as many as six alternative routing plans (one active, five pending) per 800 number for future use. This feature may be utilized through CTS personnel (for a non-recurring charge), or through the Routing Manager Connectivity and Online services described above (no additional non-recurring charge).

--Alternate Routing Maximum Calls Allowed permits customers to select a routing plan to which calls can be routed if the primary terminations are busy or unable to answer the calls, and to determine the maximum number of calls allowed to complete at the termination.

--Network Pending Maximum Calls Waiting allows customers to hold calls in a network queue until a termination served by the queue becomes available, and to select maximum calls in queue values.

3.4.4.C Call Announcement Features

CTS Customers may select pre-recorded announcement features including the following:

- 3.4.4.C.1 Call Prompt
- 3.4.4.C.2 Speech Recognition
- 3.4.4.C.3 Initial Announcement
- 3.4.4.C.4 Enroute Announcement
- 3.4.4.C.5 Queuing Announcement

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(N)

(N)

3.0 DESCRIPTION OF SERVICE, CONT.

3.4 CTS 800 Service, cont.

3.4.4 CTS 800 Service Features, Plan III, cont.

3.4.4.D Alternate Routing Features

Alternate routing features permit completion of calls at locations other than the original call destination. Calls may be re-directed either prior to or following a Ring No Answer or busy signal.

3.4.4.D.1 Pre-Answer Alternate Routing

Customers selecting pre-answer alternate routing may select an alternative destination where a Ring No Answer, busy condition or network failure occurs. A per call surcharge applies for this service, in addition to the applicable charges for the underlying 800 service. Nonrecurring charges also apply. Customers may choose the following options:

-- Alternate Routing on Ring No Answer

Routes calls to a single predetermined location if a Ring No Answer occurs at the primary location

-- Alternate Routing on Busy

Routes calls to a maximum three predetermined locations if a busy signal occurs at the primary location.

-- Alternate Routing on Busy and Ring No Answer

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Routes calls to one predetermined location if either a busy or Ring No Answer occurs at the primary location.

-- Next Available Agent Redirecting

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FOR THE PUBLIC SERVICE COMMISSION

Redirects calls to up to a maximum of 99 alternative terminations, including alternate routing to announcements, network busy signals, network ringing or queuing. Per call charges apply, as well as minimum and maximum monthly usage charges. Nonrecurring charges also apply.

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3.0 DESCRIPTION OF SERVICE, CONT.

3.4 CTS 800 Service, cont.

3.4.4 CTS 800 Service Features, Plan III, cont.

3.4.4.D Alternate Routing Features, cont.

3.4.4.D.2 Post-Answer Alternate Routing

Customers selecting post-answer alternate routing may select an alternative destination after the call has been answered by the customer to specified locations within and outside the U.S. A per call surcharge applies for this service, in addition to the applicable charges for the underlying 800 service, where applicable. Nonrecurring charges also apply. Customers may utilize the following options:

-- Switching Connection

Customers selecting this service may elect to transfer callers without remaining on line (Courtesy Switching); to place callers on hold and monitor the status of the call, then transfer without remaining on line or terminate the alternate routing and return to the caller (Consult and Switch); or conference with the caller and new called party (Conference and Switch). Speed dialing is also offered in conjunction with this service. Customers of the Switching Connection services may choose from usage charges based on the number of completed calls eligible for alternate routing or number of alternate routing attempts. In addition to these usage charges, Customers utilizing Switching Connection service are billed the usage charges associated with the original call until the call ends.*

* For calls redirected to another Toll Free service termination, the original call ends when the Customer disconnects from the caller. For calls during which alternate routing is attempted to a non-Toll Free service termination, the original call ends when either the Customer disconnects from the caller or the target party disconnects from the caller, whichever occurs last. An additional charge applies for the duration of the call from the point of alternate routing for all calls during which an alternate routing is attempted to a non-Toll free service termination.

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(N)

(N)

3.0 DESCRIPTION OF SERVICE, CONT.

3.4 CTS 800 Service, cont.

3.4.4 CTS 800 Service Features, Plan III, cont.

3.4.4.D Alternate Routing Features, cont.

3.4.4.D.2 Post Answer Alternate Routing, cont.

-- Select Again

Customers selecting this service may return callers to a Call Prompter or Speech Recognition announcement associated with the originally dialed 800 number, and the caller may respond to the announcement as appropriate. In addition to the "Select Again" per call, non-recurring and alternate routing charges specified in Section 4, Customers will be billed for the appropriate service usage charges associated with the call and for the use of the call prompter or speech recognition announcement features. A minimum monthly usage charge applies.

3.4.4.E Call by Call Redirect

CTS Call by Call Redirect permits customers to route inbound 800 calls to selected locations on a call by call basis. Call by Call Redirect may be utilized in conjunction with the Call Prompt and Initial Announcement features described in Section 3.4.4.C. Customers using this service must have a minimum of one Managed Demand routing feature, as described in Section 3.4.4.B. A per call charge will apply for each call attempt, together with a monthly service charge. Volume discounts and non-recurring charges apply.

3.4.5 Comchek® 800 Plan

The Company's Comchek® 800 Plan is offered primarily to truck drivers, for their personal toll-free calling. Calls are billed in six second increments, with a six second minimum call duration. A minimum monthly charge applies, and customers whose usage is less than the monthly minimum will be billed for the minimum monthly charge.

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Susan Davis Morley, Counsel for Comdata

(N)

(N)

3.0 DESCRIPTION OF SERVICE, CONT.

3.5 Complementary Services

3.5.1 CTS OnLine Card Service

The CTS OnLine calling card is available to residential and commercial CTS customers. Non-CTS customers may also subscribe to the OnLine Card as a stand alone service. Customers may place domestic and international long distance calls using this service. OnLine customers may use the card to utilize certain CTS specialized services, such as voice mail messaging and retrieval.

OnLine access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's 800 access number. Calls originating from rotary phones will be completed with the assistance of operators.

Rates are based on call duration. Calls are billed in six second increments, with a one minute minimum. Charges for voice mail messaging and retrieval are as specified at Section 4.5.1.B. (T)

Discounted rates are offered based on number of units (cards) purchased and term of agreement.

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PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Gordon C. Neal
FOR THE PUBLIC SERVICE COMMISSION

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By: Susan Davis Morley
Susan Davis Morley, Counsel for Comdata

3.0 DESCRIPTION OF SERVICE, CONT.

3.5 Complementary Services, cont.

3.5.2 CTS Calling Card

The CTS Calling Card is offered in the state of Kentucky as a complement to the Company's interstate CTS OnLine Calling Card Service. It allows customers to originate calls from any point within the state through use of a CTS Calling Card via the Company's 800 Universal Access Number. Calls may be terminated to any point within the state via shared use facilities. No specialized services, such as CTS Voice Mail, are offered in conjunction with this travel card.

Callers may utilize the CTS calling card from either a tone generating or rotary-dial telephone, through use of the Company's 800 access number. Calls originating from rotary phones will be completed with the assistance of operators.

Rates are based on call duration. Calls are billed in six (T) second increments, with a one minute minimum call duration.

Discounted rates are offered based on number of units (cards) purchased and term of agreement.

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Susan Davis Morley, Counsel for Comdata

3.0 DESCRIPTION OF SERVICE, CONT.

3.5 Complementary Services, cont.

3.5.3 Directory Assistance

Directory Assistance is available to customers of any of CTS's services. A charge will apply to each Directory Assistance call. The charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Up to two requests may be made on each Directory Assistance call. Directory Assistance charges will not count towards any volume discounts.

3.5.4 CTS Prepaid Card Service

The Company's Prepaid Card Service is a switched service that enables an end-user to place calls charged to prepaid phone cards issued by CTS. Intrastate Prepaid Card Service is offered in conjunction with the Company's interstate and international Prepaid Card Services. Cards are offered on a wholesale and retail basis. Customized cards are also offered, at an additional charge for production.

The end-user accesses the network by dialing the appropriate CTS 800 number printed on the back of the card. The Prepaid Card is available in 10, 20, 40, 60 and 100 unit (minute) denominations. Calls are billed in one minute increments, with a one minute minimum call duration. Rates vary based on the number of minutes and number of cards purchased.

Prepaid Card Service is available 24 hours a day, 7 days a week. Card availability is subject to technical limitations and shall be handled on a first come, first served basis. Prepaid Card Service can be accessed through touchtone telephones only. 900 calls cannot be made on the Prepaid Card. Enhanced Prepaid Card Service is also offered, incorporating the following features:

- 3.5.4.A Voice Mail
- 3.5.4.B Fax Mail
- 3.5.4.C Speed Dial
- 3.5.4.D Conference Calling
- 3.5.4.E Message Delivery
- 3.5.4.F Information Services (Banner Message)

PUBLIC SERVICE COMMISSION
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BY: Stephan Bue
SECRETARY OF THE COMMISSION

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Susan Davis Morley, Counsel for Comdata

3.0 DESCRIPTION OF SERVICE, CONT.

3.5 Complementary Services, cont.

3.5.4 CTS Prepaid Card Service, cont.

CTS is not liable or responsible for theft, loss or unauthorized use of cards or card numbers. CTS will not refund or issue credit on unused unit (minutes) of the Prepaid Card. The Customer(s) of Prepaid Card Service is solely responsible for payment of all applicable federal, state or local use, excise, sales or privilege taxes, duties or any similar fees that may be assessed by any governmental body or regulatory authority in connection with the service.

3.5.5 Comchek® Calling Card

Comchek® Calling Card service is offered to holders of the Comchek Credit Card, a multipurpose credit card utilized by truck drivers and other members of the transportation industry. Calls are billed in six second increments, with a six second minimum call duration. A per call charge also applies.

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By: Susan Davis Morley
Susan Davis Morley, Counsel for Comdata

3.0 DESCRIPTION OF SERVICE, CONT.

3.6 CTS Family of Services

The CTS Family of Services offers a unified service for single or multi-location customers who subscribe to a combination of switched or dedicated inbound and outbound calling, and the CTS OnLine calling. Minimum call duration and billing increments vary by product. Term discounts apply to OnLine calling.

3.7 Optional Features

Various optional features are made available which may be limited to certain service arrangements. These optional features may be provided at no extra charge, or may be subject to monthly and non-recurring charges. A description of these features and their availability follows. Charges for these features can be found in Sections 4.7 and 4.8. (T)

3.7.1 Cost Center Accounting Codes (T)

Permits the Customer to allocate usage charges to separate cost centers by entering a two, three or four digit number at the end of the dialing sequence.

3.7.2 Customer Account Codes

Sub-accounting codes on a Customer's bill, determined by the Customer's input of three available number after dialing a telephone number, are available at no charge to the Customer.

3.7.3 Project Billing

After securing switching center dial tone, the caller dials in the standard manner. A subsequent toneburst signal alerts the caller to the need of dialing additional digits or a tone-code number to signify the specific sub-billing account or project. This feature is available to Customers with dedicated access facilities.

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BY: Jordan C. Morley BY: Susan Davis Morley
FOR THE PUBLIC SERVICE COMMISSION Susan Davis Morley, Counsel for Comdata

3.0 DESCRIPTION OF SERVICE, CONT.

3.7 Optional Features, cont.

3.7.4 CallTrak Records

Upon request, CTS will provide detailed monthly billing call records on floppy disc, CD-ROM, ASCII diskette, or magnetic tape or diskette. Special Service Charges may apply on a case-by-case basis to set up various customer requested program changes.

3.7.5 1 - Plus Screening

Allows the Customer to dial 1 on all long distance numbers. Dial 1 action is not appropriate when utilizing a CTS switch. This feature will automatically remove the one from the dialed number so that the CTS switch may process the call. This feature is available to Customers with dedicated access facilities.

3.7.6 Area of Service Screening

Gives the Customer the ability to block access to certain Customer designated states, NPAs, exchanges and ANIs. This feature is available to Customers with dedicated access facilities.

3.7.7 Verified Account Codes

Allows the Customer to assign 2, 3 or 4 digit account codes that must be validated by the CTS switch before a call will be completed.

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By: *Susan Davis Morley*
Susan Davis Morley, Counsel for Comdata

3.0 DESCRIPTION OF SERVICE, CONT.

3.7 Optional Features, cont.

3.7.8 Longer Distance Autodialer Optional Features (Dialers)

The following optional features are available to Autodialer Customers.

- 3.7.8.A Speed Numbers - 2 digit access to frequently called numbers Up to 50 numbers can be programmed.
- 3.7.8.B Zero "+" Screening - Blocks operator assisted and international calls at the option of the Customer.
- 3.7.8.C NPA/NXX Blocking - Specific NPA's and/or NXX's can be blocked at the Customer's option. Not available if the Speed Number feature is utilized.

3.8 CTS Travel Plans

CTS Travel Plans are offered to airline customers and other travelers for switched inbound, outbound and calling card long distance calling. Calls are billed in six second increments, with a six second minimum call duration. Monthly recurring charges may apply.

(N)

(N)

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BY: Jordan C. Noel
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Susan Davis Morley, Counsel for Comdata

3.0 DESCRIPTION OF SERVICE, CONT.

(N)

3.9 CTS Affinity Plans

From time to time, the Company will offer Affinity Long Distance Plans to organizations at a special affinity rate. Under these plans, a portion of the long distance revenues generated by the group will be returned to the group for its use.

3.9.1 Sigma Chi Alumni Plan

This affinity plan is offered to Sigma Chi alumni, for calling card calls only. Calls are billed in full minute increments, with a one minute minimum.

3.10 Competitive Rates

If necessary in order to acquire or retain a customer, the Company will offer special rates in order to match offers made by other carriers where the customer can demonstrate to the Company that it intends to accept the offer as an inducement to subscribe to or remain subscribed to the other carriers's service.

3.11 Employee Discounts

Employees of the Company are eligible for the Employee Rate Plan described in Section 4.

(N)

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Susan Davis Morley, Counsel for Comdata

3.0 DESCRIPTION OF SERVICE, CONT.

3.12 Frame Relay Services

The Company's Frame Relay Services are offered for the high-speed, order preserving transmittal of data, voice and video using Frame Relay technology. A variety of port speeds are offered, through which Customers may determine the maximum rate of data transmission. Connectivity within the Company's frame relay network is provided using Permanent Virtual Circuits (PVCs), which provide connections between ports within the network. Rates are based, in part, upon the port speed and PVC Committed Information Rates (CIRs) selected by the Customer. Non-recurring and monthly recurring charges apply. Installation charges may be waived based on volume and term agreements. The Customer will also be responsible for local exchange carrier access loop charges.

(N)

(N)

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By: Susan Davis Morley
Susan Davis Morley, Counsel for Comdata

4.0 RATES

4.1 Computation of Charges

Usage charges for service will be based on the total duration of the call, the time of day at which the service was used and applicable monthly charges.

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By: *[Signature]*
Susan Davis Morley, Counsel for Comdata

4.0 RATES, CONT.

4.2 CTS Direct Dial Long Distance

Plan I		<u>Each 6 Seconds</u>	(T)
	Peak	\$.0145	
	Off-Peak	\$.0145	
Plan II		<u>Each 6 Seconds</u>	(N)
	Peak	\$.0140	
	Off-Peak	\$.0140	
Plan III		<u>Each Minute</u>	
	Day	\$.1781	
	Evening	\$.1588	
	Night/Weekend	\$.1588	
Plan III calls are billed in 6 second increments, with an 18 second minimum.			
Plan IV		<u>Each 6 Seconds</u>	
	Peak	\$.0125	
	Off-Peak	\$.0125	
Plan V		<u>Each 6 Seconds</u>	
	Peak	\$.0150	
	Off-Peak	\$.0150	(N)

4.3 CTS Dedicated Outbound Long Distance

Plan I		<u>Each 6 Seconds</u>	(T)
	Peak	\$.0105	
	Off-Peak	\$.0105	
Plan II		<u>Each 6 Seconds</u>	(N)
	Peak	\$.0100	
	Off-Peak	\$.0100	
Plan III		<u>Each Minute</u>	
	Day	\$.1011	
	Evening	\$.0910	
	Night/Weekend	\$.0910	
Plan III calls are billed in 6 second increments, with an 18 second minimum.			

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By: [Signature]
Susan Davis Morley, Counsel for Comdata

4.0 RATES, CONT.

4.4 CTS 800 Services

4.4.1 CTS 800 Service

4.4.1.A Switched Service

Plan I	<u>Each 6 Seconds</u>	(T)
Peak	\$.0145	
Off Peak	\$.0145	
Plan II	<u>Each 6 Seconds</u>	(N)
Peak	\$.0140	
Off Peak	\$.0140	
Plan III	<u>Each Minute</u>	
Day	\$.2350	
Evening	\$.2350	
Night/Weekend	\$.2350	
Plan III calls are billed in 6 second increments, with an 18 second minimum.		(N)

4.4.1.B Dedicated Service

Plan I	<u>Each 6 Seconds</u>	(T)
Peak	\$.0105	
Off Peak	\$.0105	
Plan II	<u>Each 6 Seconds</u>	(D)
Peak	\$.0100	
Off Peak	\$.0100	
Plan III	<u>Each Minute</u>	(N)
Day	\$.1648	
Evening	\$.1509	
Night/Weekend	\$.1416	
Plan III calls are billed in 6 second increments, with an 18 second minimum.		(N)

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BY: Jordan C. Nash
FOR THE PUBLIC SERVICE COMMISSION

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By: Susan Davis Morley
Susan Davis Morley, Counsel for Comdata

4.0 RATES, CONT.

4.4 CTS 800 Services, Cont.

4.4.2 CTS Personal 800 Service

Plan I	<u>Each 6 Seconds</u>	(T)
Peak	\$.0145	
Off Peak	\$.0145	(D)
Plan II	<u>Each 6 Seconds</u>	(N)
Peak	\$.0140	
Off Peak	\$.0140	(N)

4.4.3 800 Directory Listing

	Set-Up/Change	Monthly
	Charge	Recurring
Nationwide 800 Directory Listing (per 800 number)	\$15.00	\$13.75

4.4.4 Comchek® 800 Plan

Each 6 seconds: \$.022	(N)
Minimum monthly charge: \$5.00	(N)

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4.0 RATES, CONT.

4.5 Complementary Services

APR 17 1996

4.5.1 CTS OnLine Card Service

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

4.5.1.A Per Minute Rates

BY: *Phyllis Hamlin*
DIRECTOR, RATES & RESEARCH DIV.
Each add'l
6 seconds

4.5.1.A.1 Unspecified term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak \$0.23 Off-Peak \$0.16 Per Call Surcharge: \$0.50	\$0.023 \$0.016
11-100	Peak \$0.25 Off-Peak \$0.25 Per Call Surcharge: \$0.00	\$0.025 \$0.025
101-500	Peak \$0.23 Off-Peak \$0.18 Per Call Surcharge: \$0.00	\$0.023 \$0.018

4.5.1.A.2 One Year Term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak \$0.25 Off-Peak \$0.25 Per Call Surcharge: \$0.00	\$0.025 \$0.025
11-100	Peak \$0.23 Off-Peak \$0.18 Per Call Surcharge: \$0.00	\$0.023 \$0.018
101-500	Peak \$0.21 Off-Peak \$0.21 Per Call Surcharge: \$0.00	\$0.021 \$0.021

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By: *[Signature]*
Susan Davis Morley, Counsel for Comdata

4.0 RATES, CONT.

4.5 Complementary Services, cont.

4.5.1 CTS OnLine Card Service, cont.

4.5.1.A Per Minute Rates, cont.

4.5.1.A.3 Two Year Term

APR 17 1996
PURSUANT TO 807 KAR 5011,
SECTION 9(1)
BY: *Phyllis Jamin*
DIRECTOR, RATES & RESEARCH DIV.

<u>Units Purchased</u>		<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak	\$0.23	\$0.023
	Off-Peak	\$0.18	\$0.018
	Per Call Surcharge:	\$0.00	
11-100	Peak	\$0.21	\$0.021
	Off-Peak	\$0.21	\$0.021
	Per Call Surcharge:	\$0.00	
101-500	Peak	\$0.20	\$0.020
	Off-Peak	\$0.20	\$0.020
	Per Call Surcharge:	\$0.00	

4.5.1.A.4 Three Year Term

<u>Units Purchased</u>		<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10		Not Offered	
11-100	Peak	\$0.20	\$0.020
	Off-Peak	\$0.20	\$0.020
	Per Call Surcharge:	\$0.00	
101-500	Peak	\$0.18	\$0.018
	Off-Peak	\$0.18	\$0.018
	Per Call Surcharge:	\$0.00	

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Susan Davis Morley, Counsel for Comdata

4.0 RATES, CONT.

4.5 Complementary Services, cont.

4.5.1 CTS OnLine Card Service, cont.

4.5.1.B Additional Charges (All terms)

Voice Mail Charges

	<u>Per call</u>
Voice Mail Messaging	\$1.25

	<u>Each minute</u>
Message Retrieval	\$1.25

Operator Charges

	<u>Per call</u>
Operator Must Assist	\$0.50
Operator Station	\$1.50
Person-to-Person	\$3.00

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4.0 RATES, CONT.

4.5 Complementary Services, cont.

4.5.2 CTS Calling Card

4.5.2.A Per Minute Rates

4.5.2.A.1 Unspecified term

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APR 17 1996

PURSUANT TO 807 KAR 5011,
SECTION 9(1)

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak \$0.23 Off-Peak \$0.16 Per Call Surcharge: \$0.50	\$0.023 \$0.016
11-100	Peak \$0.25 Off-Peak \$0.25 Per Call Surcharge: \$0.00	\$0.025 \$0.025
101-500	Peak \$0.23 Off-Peak \$0.18 Per Call Surcharge: \$0.00	\$0.023 \$0.018

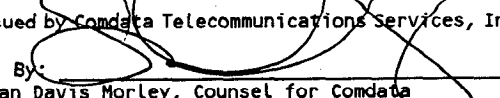
4.5.2.A.2 One Year Term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak \$0.25 Off-Peak \$0.25 Per Call Surcharge: \$0.00	\$0.025 \$0.025
11-100	Peak \$0.23 Off-Peak \$0.18 Per Call Surcharge: \$0.00	\$0.023 \$0.018
101-500	Peak \$0.21 Off-Peak \$0.21 Per Call Surcharge: \$0.00	\$0.021 \$0.021

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4.0 RATES, CONT.

4.5 Complementary Services, cont.

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4.5.2 CTS Calling Card Service, cont.

PURSUANT TO 307 KAR 5011,
SECTION 9(1)

4.5.2.A Per Minute Rates, cont.

BY Allyle Lewis
DIRECTOR, RATES & RESEARCH DIV.

4.5.2.A.3 Two Year Term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak	\$0.23
	Off-Peak	\$0.18
	Per Call Surcharge:	\$0.00
11-100	Peak	\$0.21
	Off-Peak	\$0.21
	Per Call Surcharge:	\$0.00
101-500	Peak	\$0.20
	Off-Peak	\$0.20
	Per Call Surcharge:	\$0.00

4.5.2.A.4 Three Year Term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Not Offered	
11-100	Peak	\$0.20
	Off-Peak	\$0.20
	Per Call Surcharge:	\$0.00
101-500	Peak	\$0.18
	Off-Peak	\$0.18
	Per Call Surcharge:	\$0.00

4.5.2.B Additional Charges

Operator Must Assist	\$0.50
Operator Station	\$1.50
Person-to-Person	\$3.00

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Susan Davis Morley, Counsel for Comdata

4.0 RATES, CONT.

4.5 Complementary Services, cont.

4.5.3 CTS Prepaid Card Service

4.5.3.1 Retail Rates

Basic Rates

	<u>Each Minute</u>
10 minute card	\$.330
20 minute card	\$.330
40 minute card	\$.330
100 minute card	\$.330

Volume Discounts

Volume discounts are based on the purchasing of a specified number of prepaid cards as a one-time purchase, with full payment due upon delivery. For purposes of volume discounts, the minimum purchase is 1,001 cards.

<u>Card Quantity</u>	<u>Minutes/Cost per Card</u>	<u>Rate per Minute</u>
1,001 - 2,500	10/\$3.10	\$.310
1,001 - 2,500	20/\$6.20	\$.310
1,001 - 2,500	40/\$11.60	\$.290
1,001 - 2,500	100/\$27.00	\$.270
2,501 and above	10/\$3.00	\$.300
2,501 and above	20/\$5.80	\$.290
2,501 and above	40/\$10.80	\$.270
2,501 and above	100/\$25.00	\$.250

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

SEP 02 1997

PURSUANT TO 807 KAR 5011.
SECTION 9(1)

By: Stephen D. Bell
SECRETARY OF THE COMMISSION

ISSUED: August 29, 1997
Issued by authority of an order of
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Kentucky in Case No. 95-573
dated: April 17, 1996

EFFECTIVE: September 2, 1997
Issued by Comdata Telecommunications Services, Inc.
By: Susan Davis Morley
Susan Davis Morley, Counsel for Comdata

4.0 RATES, CONT.

4.5 Complementary Services, cont.

4.5.3 CTS Prepaid Card Service, cont.

4.5.3.2 Wholesale Rates

Basic Rates

	<u>Each Minute</u>
10 minute card	\$.220
20 minute card	\$.220
40 minute card	\$.220
60 minute card	\$.220

Volume Discounts

Volume discounts are based on the purchase of a specified number of prepaid cards as a one-time purchase, with full payment due upon delivery. For purposes of volume discounts, the minimum purchase is 1,001 cards.

<u>Card Quantity</u>	<u>Minutes/Cost per Card</u>	<u>Rate per Minute</u>
1,001 - 2,500	10/\$2.20	\$.220
1,001 - 2,500	20/\$4.00	\$.200
1,001 - 2,500	40/\$8.00	\$.200
1,001 - 2,500	60/\$10.80	\$.180
2,501 and above	10/\$2.20	\$.220
2,501 and above	20/\$3.80	\$.190
2,501 and above	40/\$7.20	\$.180
2,501 and above	60/\$10.80	\$.180

PUBLIC SERVICE COMMISSION
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Susan Davis Morley, Counsel for Comdata

4.0 RATES, CONT.

(N)

4.5 Complementary Services, cont.

4.5.4 CTS Enhanced Prepaid Card Service

4.5.4.1 Retail Rates

Basic Rates

	<u>Each Minute</u>
10 minute card	\$.360
20 minute card	\$.355
40 minute card	\$.350
100 minute card	\$.345

Volume Discounts

Volume discounts are based on the purchasing of a specified number of prepaid cards as a one-time purchase, with full payment due upon delivery. For purposes of volume discounts, the minimum purchase is 1,001 cards.

<u>Card Quantity</u>	<u>Minutes/Cost per Card</u>	<u>Rate per Minute</u>
1,001 - 2,500	10/\$3.40	\$.340
1,001 - 2,500	20/\$6.80	\$.340
1,001 - 2,500	40/\$13.20	\$.330
1,001 - 2,500	100/\$28.50	\$.285
2,501 and above	10/\$3.30	\$.330
2,501 and above	20/\$6.30	\$.315
2,501 and above	40/\$12.40	\$.310
2,501 and above	100/\$26.50	\$.265

(N)

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4.0 RATES, CONT.

4.5 Complementary Services, cont.

4.5.4 CTS Enhanced Prepaid Card Service, cont.

4.5.4.2 Wholesale Rates

Basic Rates

	<u>Each Minute</u>
10 minute card	\$.250
20 minute card	\$.245
40 minute card	\$.240
60 minute card	\$.235

Volume Discounts

Volume discounts are based on the purchase of a specified number of prepaid cards as a one-time purchase, with full payment due upon delivery. For purposes of volume discounts, the minimum purchase is 1,001 cards.

<u>Card Quantity</u>	<u>Minutes/Cost per Card</u>	<u>Rate per Minute</u>
1,001 - 2,500	10/\$2.50	\$.250
1,001 - 2,500	20/\$4.50	\$.225
1,001 - 2,500	40/\$8.80	\$.220
1,001 - 2,500	60/\$11.70	\$.195
2,501 and above	10/\$2.50	\$.250
2,501 and above	20/\$4.30	\$.215
2,501 and above	40/\$8.00	\$.200
2,501 and above	60/\$11.70	\$.195

4.5.5 Directory Assistance

Each call: \$.64

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OF KENTUCKY
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4.5.6 Comchek® Calling Card

Each 6 seconds: \$.025

SEP 02 1997

Per call charge: \$.50

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4.0 RATES, CONT.

4.6 CTS Family of Services

In addition to the rates stated in Sections 4.2 through 4.4, the following rates are offered to customers who subscribe to the CTS Family of Services, a combination of switched or dedicated products and the OnLine Card.

4.6.1 Switched Service

	<u>Each 6 Seconds</u>	
	<u>Peak</u>	<u>Off-Peak</u>
Combined Inbound/Outbound	\$.0145	\$.0145

Combined Inbound/Outbound/Calling Card

	<u>Each 6 Seconds</u>	
	<u>Peak</u>	<u>Off-Peak</u>
Inbound	\$.0230	\$.0180
Outbound	\$.0230	\$.0230

	<u>Each Minute</u>	
	<u>Peak</u>	<u>Off-Peak</u>
Calling Card	\$.2500	\$.2500

4.6.2 Dedicated Service

Reserved for future use.

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PURSUANT TO 807 KAR 5011,
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BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

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Susan Davis Morley, Counsel for Comdata

4.0 RATES, CONT.

4.6 CTS Family of Services, cont.

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4.6.3 CTS OnLine Calling Card Service

4.6.3.A Per Minute Rates

APR 17 1996

4.6.3.A.1 Unspecified term

PURSUANT TO 807 KAR 5011.

SECTION 1 add'l

Units Purchased

Initial Minute

6 seconds

1-10	Peak	\$0.23	\$0.023
	Off-Peak	\$0.16	\$0.016
	Per Call Surcharge:		\$0.50
11-100	Peak	\$0.25	\$0.025
	Off-Peak	\$0.25	\$0.025
	Per Call Surcharge:		\$0.00
101-500	Peak	\$0.23	\$0.023
	Off-Peak	\$0.18	\$0.018
	Per Call Surcharge:		\$0.00

4.6.3.A.2 One Year Term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak	\$0.25
	Off-Peak	\$0.25
	Per Call Surcharge:	\$0.00
11-100	Peak	\$0.23
	Off-Peak	\$0.18
	Per Call Surcharge:	\$0.00
101-500	Peak	\$0.21
	Off-Peak	\$0.21
	Per Call Surcharge:	\$0.00

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By: 
Susan Davis Morley, Counsel for Comdata

4.0 RATES, CONT.

4.6 CTS Family of Services, cont.

4.6.3 CTS OnLine Calling Card Service, cont.

4.6.3.A Per Minute Rates, cont.

4.6.3.A.3 Two Year Term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak \$0.23 Off-Peak \$0.18 Per Call Surcharge: \$0.00	\$0.023 \$0.018
11-100	Peak \$0.21 Off-Peak \$0.21 Per Call Surcharge: \$0.00	\$0.021 \$0.021
101-500	Peak \$0.20 Off-Peak \$0.20 Per Call Surcharge: \$0.00	\$0.020 \$0.020

4.6.3.A.4 Three Year Term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Not Offered	
11-100	Peak \$0.20 Off-Peak \$0.20 Per Call Surcharge: \$0.00	\$0.020 \$0.020
101-500	Peak \$0.18 Off-Peak \$0.18 Per Call Surcharge: \$0.00	\$0.018 \$0.018

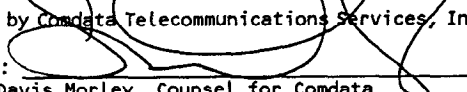
APR 17 1996

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

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By: 
Susan Davis Morley, Counsel for Comdata

4.0 RATES, CONT.

4.6 CTS Family of Services, cont.

4.6.3 CTS OnLine Calling Card Service, cont.

4.6.3.B Additional Charges (All terms)

Voice Mail Charges

	<u>Per call</u>
Voice Mail Messaging	\$1.25
	<u>Each Minute</u>
Message Retrieval	\$1.25

Operator Charges

	<u>Per call</u>
Operator Must Assist	\$0.50
Operator Station	\$1.50
Person-to-Person	\$3.00

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OF KENTUCKY
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APR 17 1996

PURSUANT TO BOT KAR 5011.
SECTION 9(1)

BY: [Signature]
DIRECTOR, RATES & RESEARCH DIV.

ISSUED: December 19, 1995

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Issued by Comdata Telecommunications Services, Inc.
By: [Signature]
Susan Davis Morley, Counsel for Comdata

4.0 RATES, CONT.

4.7 Non-recurring Charges and Change Fees

(T)

4.7.1 Optional Features - Plans I and II

(T)

	<u>Non-recurring Charge</u>	<u>Change Fee</u>
Project Account Codes - Validated	\$ 15.00	
Project Account Codes - Customized	\$ 50.00	
Cost Center/Account Code Changes (per order)	\$ 15.00	
Dedicated Access Line (1st Line) Installation	\$200.00	
Each Add'l Special Access Line	\$ 50.00	
Channel Banks	\$500.00	
T-1 Installation (per T-1)	Per Contract	
CallTrak		
Floppy Diskette billing	\$ 75.00	
CD-Rom Billing (no warranty)	\$ 75.00	
ASCII Diskette (weekly or monthly)	\$ 75.00	
Magnetic tape or other diskette billing	\$ 75.00	
PC Manager	\$ 50.00	
Dialers		\$130.00
T-1 Dedicated Expedite	\$680.00	

(N)

4.7.2 800 Features - Plans I and II

(T)

Area of Service Screening	\$ 25.00	\$ 25.00
Multi-Carrier 800 Service		
First 5 800 nos. per account	\$250.00	\$250.00
Each additional 800 no. per account	\$ 5.00	
Dialed Number Identification Service (per trunk)	\$100.00	\$ 50.00
Percentage Allocation Routing	\$100.00	\$100.00
Point of Call Coverage	\$100.00	\$100.00
Real-Time ANI (per dedicated trunk group)	\$350.00	
Time of Day/Day of Week Routing	\$100.00	\$100.00
800 Security Codes	\$ 50.00	\$ 50.00

(D)

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MAR 03 1997

By:

Susan Davis Morley, Counsel for Comdata

PURSUANT TO 807 KAR 5011,
SECTION 9(1)

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

4.0 RATES, CONT.

4.7 Non-recurring Charges and Change Fees, cont. (T)

4.7.2 800 Features - Plans I and II, cont. (T)

	Non-recurring Charge	Change Fee	
After-Hours Voice Messaging			
Option A - Announcement only	\$ 25.00	\$ 25.00	
Option B - Announcement and Message	\$ 25.00	\$ 25.00	
Option C - Announcement with Message and Outdial	\$ 25.00	\$ 25.00	
ANI Routing/Blocking (per 100 ANIs)	\$100.00	\$100.00	
Message Center (live operator answering service)	\$100.00	\$100.00	(T)
Customer Reconfiguration (cannot be combined with other features)	\$100.00		
Exchange Routing	\$100.00	\$100.00	
Extension Routing	\$100.00	\$100.00	
Menu Routing	\$100.00	\$100.00	
Menu Routing access time (per minute)			
Termination overflow - Dedicated	\$100.00	\$100.00	
Termination overflow - Switched	\$100.00	\$100.00	
Menu Rolling Access Time			(D)

*Dedicated access shall be provided by the Local Exchange Carrier (LEC) and the use of such access shall conform with the regulations and terms and conditions under which the Local Exchange Carrier provides such access.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

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FOR THE PUBLIC SERVICE COMMISSION

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By: Susan Davis Morley
Susan Davis Morley, Counsel for Comdata

4.0 RATES, CONT.

(N)

4.7 Non-recurring Charges and Change Fees, cont.

4.7.3 800 Features - Plan III

	<u>Non-recurring Charge</u>	<u>Change Fee</u>
Direction Package A	none stated	
Direction Package B	none stated	
Direction Package C		
Each installation or change per 800 number	\$27.50/\$1100 max.	\$27.50
Each activation of customer- specified allocation percentage performed by CTS	\$55.00	
Managed Routing on Demand (MROD)		
Option Routing		
Each stored Toll Free Option Routing plan for non-Toll Free Routing Control Service	\$22.00	
Each CTS activation of Customer-specified Option Routing plan	\$55.00	
Percent Allocator w/MROD		
Each activation of customer- specified allocation percentage performed by the Company	\$55.00	
Governed Routing w/MROD		
Each activation of customer- specified routing alternative	\$55.00	
Next Available Agent Redirecting Maximum Calls		
Each activation of Customer- specified maximum calls allowed	\$55.00	

PUBLIC SERVICE COMMISSION
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PURSUANT TO 807 KAR 5011,
SECTION 9(1)

BY: *Judith A. Neal*
FOR THE PUBLIC SERVICE COMMISSION

(N)

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By: *Susan Davis Morley*
Susan Davis Morley, Counsel for Comdata

4.0 RATES, CONT.

(N)

4.7 Non-recurring Charges and Change Fees, cont.

4.7.3 800 Features - Plan III, cont.

	<u>Non-recurring Charge</u>	<u>Change Fee</u>
Toll Free Network Pending Maximum Calls		
Each activation of Customer- specified Maximum value	\$55.00	
Call Announcement Features		
Recording or Changing Announcements		
Professional Voice	\$132.00	
Professional Voice (Expedite)	\$264.00	
Semi-Professional Voice (Emergency Update)	\$110.00	
Foreign Language	\$462.00	
Network Pending (per queue arrangement)	\$165.00	\$165.00
Alternate Routing Features		
Pre-Answer Alternate Routing		
Alternate Routing on Ring No Answer/Busy (establish routing per dialed no.)	\$165.00	\$55.00
Managed Routing on Demand	\$ 82.50	
Next Available Agent Redirecting (per routing plan)	\$165.00	\$165.00

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

(N)

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Susan Davis Morley, Counsel for Comdata

4.0 RATES, CONT.

4.7 Non-recurring Charges and Change Fees, cont.

4.7.3 800 Features - Plan III, cont.

	<u>Non-recurring Charge</u>	<u>Change Fee</u>
Post-Answer Alternate Routing		
Courtesy Switching (ea. 800 number)	\$1650.00	\$165.00*
Consult and Switch, Conference and Switch, Select Again	\$2750.00	\$165.00
Call by Call Redirect		
Installation	\$5500.00	
Change		\$55.00
Additional Charges		
Installation or changes resulting from customer service order, per 800 number		
1-200 branches	\$5.50 per branch/ \$27.50 minimum	
200+ branches	No charge/additional branches over 200	
Expedited Installation charge	\$132.00	

* Per order.

PUBLIC SERVICE COMMISSION
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Susan Davis Morley, Counsel for Comdata

4.0 RATES, CONT.

4.8 Monthly and Per Minute Charges (T)

4.8.1 Optional Features - Plans I and II (T)

	Monthly Charge	Per Minute
Project Account Codes - Validated	\$ 10.00	
Project Account Codes - Customized	\$ 50.00	
Cost Center/Account Code Changes (per order)		
Dedicated Access Line (1st Line) Installation		
Each Add'l Special Access Line Channel Banks	\$400.00	
T-1 Installation (per T-1)		
CallTrak		
Floppy Diskette billing	\$ 40.00	
CD-Rom Billing (no warranty)	\$225.00	
ASCII Diskette (wkly or monthly)	\$ 25.00	
Magnetic tape or other diskette billing	\$ 25.00	
PC Manager	\$ 35.00	(N)
Dialers	\$ 20.00	
T-1 Dedicated Expedite		

4.8.2 800 Features - Plans I and II (T)

Area of Service Screening

Multi-Carrier 800 Service (D)

First 5 800 nos. per account	\$ 50.00
Each additional 800 no. per account	

Dialed Number Identification Service
(per trunk)

Percentage Allocation Routing	\$ 50.00
Point of Call Coverage	\$ 50.00
Real-Time ANI (per dedicated trunk group)	\$200.00

Time of Day/Day of Week Routing	\$ 50.00
800 Security Codes	\$ 25.00

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Susan Davis Morley, Counsel for Comdata

4.0 RATES, CONT.

4.8 Monthly and Per Minute Charges, cont. (T)

4.8.2 800 Features - Plans I and II, cont. (T)

	Monthly Charge	Per Minute	
After-Hours Voice Messaging			
Option A - Announcement only	\$ 30.00		
Option B - Announcement and Message	\$ 40.00		
Option C - Announcement with Message and Outdial	\$ 50.00		
ANI Routing/Blocking (per 100 ANIs)	\$ 50.00	\$.03	
Message Center (live operator answering service)	\$ 50.00	\$ 1.00	(T)
Customer Reconfiguration (cannot be combined with other features)	\$ 15.00		
Exchange Routing	\$ 50.00		
Extension Routing	\$ 50.00	\$.03	
Menu Routing	\$ 50.00	\$.03	
Menu Routing access time (per minute)		\$.03	
Termination overflow - Dedicated	\$ 50.00	\$.01	
Termination overflow - Switched	\$ 50.00	\$.03	
Menu Rolling Access Time		\$.05	(D)

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Susan Davis Morley, Counsel for Comdata

4.0 RATES, CONT.

(N)

4.8 Monthly and Per Minute Charges, cont.

4.8.3 800 Features, Plan III

4.8.3.A Routing Features

4.8.3.A.1 Direction Package A

Each dialed 800 number: Monthly Charge (per branch)
\$55.00

\$550 maximum monthly charge per specified 800 number

4.8.3.A.2 Direction Package B

Per Call Charge

Each dialed 800 number: \$.022

\$27.50 minimum monthly charge per specified 800 number

\$550 maximum monthly charge per specified 800 number

4.8.3.A.3 Direction Package C

Each 800 number: Monthly Charge
\$55.00

\$1100 maximum monthly charge per billing account

(N)

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Susan Davis Morley, Counsel for Comdata

4.0 RATES, CONT.

(N)

4.8 Monthly and Per Minute Charges, cont.

4.8.3 800 Features, Plan III, cont.

4.8.3.B Call Control Features

Routing Control Service

Monthly Charge

Direct Routing Online
(per dialed 800 number
per billing)
1st number

\$550.00

Routing Manager Connectivity
(per dialed 800 number
per billing)
1-5 numbers
Subsequent numbers

\$550.00
\$00

Usage Charge (ea. minute)

Direct Routing Online
(all 800 numbers)
Routing Manager Connectivity

\$1.65
N/A

(N)

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Susan Davis Morley, Counsel for Comdata

4.0 RATES, CONT.

(N)

4.8 Monthly and Per Minute Charges, cont.

4.8.3 800 Features, Plan III, cont.

4.8.3.C Call Announcement Features

	<u>Monthly Storage Charge</u> (per announcement)
Call Prompt:	\$55.00
Speech Recognition:	\$55.00
Initial Announcement:	\$55.00
Enroute Announcement:	\$55.00
Queuing Announcement:	\$55.00

Usage Charges

	Per announcement <u>Played</u>	Per minute of <u>Announcement</u>
Call Prompt:	\$.077	\$.066
Speech Recognition:	\$.077	\$.066
Initial Announcement:	\$.077	\$.066
Enroute Announcement:	\$.077	\$.066

Announcement usage is billed in 6 second increments.

Queuing Announcement:

Per 6 seconds held in queue	\$.0165
Per delay announcement played per call	\$.0770
Per 6 second increment or fraction per delay announcement played	\$.0066
Monthly charge per queue slot	\$11.00

(N)
PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 03 1997

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

BY: Jordan C. Morley
FOR THE PUBLIC SERVICE COMMISSION

ISSUED: February 28, 1997
Issued by authority of an order of
the Public Service Commission of
Kentucky in Case No. 95-573
dated: April 17, 1996

EFFECTIVE: March 3, 1997
Issued by Comdata Telecommunications Services, Inc.
By: Susan Davis Morley
Susan Davis Morley, Counsel for Comdata

4.0 RATES, CONT.

(N)

4.8 Monthly and Per Minute Charges, cont.

4.8.3 800 Features, Plan III, cont.

4.8.3.D Alternate Routing Features

4.8.3.D.1 Pre-Answer Alternate Routing

Monthly Charge

Alternate Routing on Ring No Answer/Busy \$22.00
Next Available Agent Redirecting \$11.00 (min.)

\$5,500.00 maximum monthly charge per 800 number

Usage Charges

Alternative Routing on Ring No Answer/Busy
(per call routed to alternate
destination) \$.033

Next Available Agent Redirecting
(per redirected call) \$.033

(N)

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4.0 RATES, CONT.

(N)

4.8 Monthly and Per Minute Charges, cont.

4.8.3 800 Features, Plan III, cont.

4.8.3.D Call Alternative Features, cont.

4.8.3.D.2 Post-Answer Alternate Routing

Minimum Monthly Charge
(per arrangement per account)

Switching Connect
(Courtesy Switching,
Consult and Switch, or
Conference and Switch) \$1650.00

Select Again \$1650.00

Usage Charges

	<u>Each Completed Call</u>	<u>Each Alternate Routing Attempt</u>
Courtesy Switching	\$.0650	\$.220
Consult and Switch	\$.2200	\$.330
Conference and Switch	\$.2750	\$.385
Select Again	N/A	\$.330

Additional Charges

	<u>Each second</u>
Alternate Routing to non-Toll Free service termination	\$.0013

Monthly Storage Charge*

Speed Dial Capability	
0-10 codes	\$0
11-500 codes	\$220
501-1,000 codes	\$440
1,001-2,000 codes	\$825

* Does not apply toward Monthly Minimum Usage Charges

(N)

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PURSUANT TO 807 KAR 150.01, by Comdata Telecommunications Services, Inc.

SECTION 9 (1)

BY: Jordan C. Morley By: Susan Davis Morley, Counsel for Comdata
FOR THE PUBLIC SERVICE COMMISSION

4.0 RATES, CONT.

(N)

4.8 Monthly and Per Minute Charges, cont.

4.8.3 800 Features, Plan III, cont.

4.8.3.E Call by Call Redirect

Calls per Month	Per Call Charge
1-750,000	\$.0660
750,001-1,500,000	\$.0605
1,500,001-2,250,000	\$.0550
2,250,001-3,000,000	\$.0495
3,000,001+	\$.0440

Monthly Service Charge
(per Signaling Transfer Point pair) \$4,400.00

(N)

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PURSUANT TO 807 KAR 5011,
SECTION 9(1)

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

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By: Susan Davis Morley
Susan Davis Morley, Counsel for Comdata

4.0 RATES, CONT.

(N)

4.9 Employee Discount Plan

	<u>Each 6 seconds</u>
Switched Inbound:	\$.013
Switched Outbound:	\$.013
Calling Card	\$.018

4.10 CTS Travel Plans

Plan I

	<u>Each 6 seconds</u>
Switched Inbound	\$.020

Plan II

	<u>Each 6 seconds</u>
Switched Inbound	\$.019

Monthly Service Fee: \$1.95

4.11 CTS Affinity Plans

4.11.1 Sigma Chi Alumni Calling Card

Each minute: \$.23

(N)

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MAR 03 1997

PURSUANT TO 807 KAR 5011,
SECTION 9(1)

BY: Jordan C. Nash
FOR THE PUBLIC SERVICE COMMISSION

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By: Susan Davis Morley
Susan Davis Morley, Counsel for Comdata

4.0 RATES, CONT.

4.12 Frame Relay

4.12.A Monthly Charges

4.12.A.1 Access Port Rates

<u>Port Speed</u>	<u>Monthly Charge</u>
56/64	\$192.60
128	\$360.00
256	\$424.80
384	\$626.40
512	\$792.00
768	\$1,015.20
1024	\$1,267.20
1536	\$1,598.40

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4.12.A.2 CIR Charges

<u>Kbps</u>	<u>Monthly Charge</u>
16	\$16.30
32	\$31.80
48	\$46.10
64	\$53.00
64+*	\$53.00

SEP 02 1997

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

BY: Stephan Bui
SECRETARY OF THE COMMISSION

4.12.A.3 Discount Schedule

<u>Volume**</u>	<u>Term Agreement</u>		
<u>Amount</u>	<u>1 year</u>	<u>2 years</u>	<u>3 years</u>
	6%	7%	9%
\$ 2,500.00	8%	9%	11%
\$ 5,000.00	9%	11%	12%
\$ 7,500.00	11%	13%	15%
\$10,000.00	12%	14%	17%
\$15,000.00	13%	16%	19%
\$20,000.00	14%	17%	20%

*Per 64K increment above 64K CIR.

**Total monthly frame relay charges

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By: Susan Davis Morley
Susan Davis Morley, Counsel for Comdata

(N)

(N)

4.0 RATES, CONT.

(N)

4.12 Frame Relay, cont.

4.12.B Installation Charges

Each Port: \$250.00
Each PVC end connection: \$25.00

4.12.C Disconnection Charges

No disconnect charges apply; however, penalties may apply
for early termination of term agreements.

(N)

PUBLIC SERVICE COMMISSION
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SEP 02 1997

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

By: Stephan Bue
SECRETARY OF THE COMMISSION

ISSUED: August 29, 1997
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EFFECTIVE: September 2, 1997
Issued by Comdata Telecommunications Services, Inc.
By: Susan Davis Morley
Susan Davis Morley, Counsel for Comdata

SECTION 5 - BILLING CONTENTS

5.1 CTS Billing Contents

CTS's customer bills contain the following information:

Name and address of Company
Address for Correspondence
Address for Remittance
Customer Service/Billing Inquiry toll-free telephone number
Name and address of Customer
Bill Date
All Account Numbers
Invoice Number
Summary of Charges
Detail of Charges.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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APR 17 1996

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

BY: *Stephanie Harris*
DIRECTOR, RATES & RESEARCH DIV.

ISSUED: December 19, 1995

EFFECTIVE: April 17, 1996

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By: *Susan Davis Morley*
Susan Davis Morley, Counsel for Comdata